

**Northwood Physical Therapy
488 1ST NH Turnpike
Northwood, NH 03261**

Phone No (603) 942-9933 FAX (603) 224-5601

PHYSICAL THERAPY (TAYESE, LLC)

Our goal is to provide you with excellent quality Physical Therapy services that are individualized to your needs.

Your insurance plan may have benefit limitations, deductibles, co-insurance and/or co-payments. Previous treatment within the past year may also impact your benefit level. We therefore believe it is very important that you contact your insurance company to fully understand your specific coverage. The customer service number for your insurance company is located on the back of your insurance card.

We will have basic information about your insurance, but we will not know exact details about your specific plan. We will work with your physician(s) to obtain authorization for your visits based on our knowledge of your plan; however, this does not guarantee payment for your services. You need to know the limitations of your particular plan, as you will be responsible for any charges not covered by your insurance.

If you have a high deductible or co-insurance and are concerned about the cost of your care, please let us know. Your therapist will work with you to provide a cost effective treatment plan that will meet your individual needs. Our office also offers financial assistance to individuals and families who meet certain eligibility requirements. If you would like further information about this or would like to submit an application to determine eligibility, please let us know and we can help get you started.

Co-Payment: We show your co-payment as:

If you believe this information is not correct, please let us know. If this information shows as "Unknown" this means you either do not have a co-payment or we were not able to find out what it is. Our policy is to collect payment at the time of service. We will bill you for any co-payments not paid at the time of treatment.

If you are requesting that we bill **Workers Compensation, Auto Insurance or a Third Party Insurance**, it is in your best interest to also provide us with your health insurance upon admission. If you do not provide this, you will be responsible for your services if your claim is denied. In the event that your claim is denied, it is unlikely that we will be able to meet your authorization requirements for your health insurance at a later date.

***** You are entitled to and will receive the best physical therapy service at NPT. To help maintain these standards, we feel that you should have a clear understanding of our office policy. Your prompt arrival will prevent delays for others. If you need to change an appointment, we request at least 24 hours notice.**

***** Upon cancellation/no show of your appointment three times, you will be required to return to your referring physician before continuing physical therapy.**

Thank you for choosing us for your physical therapy services. Please let us know if you have any questions (603) 942-9933.